

Quality Policy Statement

BS EN ISO 9001:2015 & BS EN ISO 14001:2015

At Fosco Hayes Hurdley Ltd, we are committed to delivering high-quality digital printing solutions that consistently meet or exceed our customers' expectations, while upholding our responsibilities to environmental sustainability and continual improvement.

Our Aims:

- To provide products and services that are right first time, on time, every time
- To ensure full compliance with all customer, regulatory and statutory requirements
- To integrate environmental responsibility into all operational decisions
- To foster a culture of continuous improvement through data-driven review and staff engagement

Our Commitments:

- Maintain and continually improve our Integrated Management System (IMS) in line with ISO 9001:2015 and ISO 14001:2015
- Set and regularly review measurable quality and environmental objectives
- Empower employees through training and awareness to contribute to quality outcomes
- Promote a proactive approach to identifying risks, nonconformities and opportunities
- Engage with suppliers and partners who share our commitment to quality and sustainability
- Monitor customer satisfaction and respond promptly to feedback

Scope:

This policy applies to all activities, personnel, and processes involved in the production and delivery of digital printing services from our premises in Birmingham.

A handwritten signature in black ink, appearing to read 'D Nicholas', with a long horizontal flourish extending to the right.

Approved by: David Nicholas
Position: Managing Director
Date: March 2025